

# E-Z Stop Food Marts, Inc.

#### **Executive Overview**

HQ: Maryville, TN since 1984

Industry: Convenience Retail

Size: 23 Locations Solution: PDI Lottery

## **Business Challenges**

- Manual processes requiring cashiers to hand-key information
- Need to log ending ticket numbers by pack on a piece of paper
- Slow process prone to inaccuracies
- Negative impact to customer experience within the c-store



E-Z Stop Food Marts saw 80% improvement over their prior process







# E-Z Stop employees save 100 hours a week using PDI Lottery.



### **Customer Results**



Resolved human error due to manual processes



Reduced time wasted at the store and home office



Gained accurate inventory data and count information



Increased speed and quality of customer service

33

With PDI's technology, the opportunity for human error is almost entirely removed from the equation.

Donna Perkins,Pricebook Manager,E-Z Stop

